

Guiding Principles of IHI

It is our aim...

- ... to identify, record and implement customer requirements in an optimum manner
- ... to pollute the environment as little as possible
- ... to increase the quality capability and profitability of the company by means of continuous improvement
- ... to reduce the impacts on the environment
- ... to help our employees maintain good health
- ... operate all production processes in such a way that the impacts on the environment, energy consumption and product quality are optimised

Quality Guidelines

We want:

- (1) To improve our processes and reduce potential faults.
- (2) Operate a policy of continuous improvement
- (3) To prevent instead of correct
- (4) Fulfill our customer requirements of
 - reliable delivery and dependability
 - technical support
 - costs which are in line with the market.
- (5) Improve the satisfaction of our customers and contribute to their commercial success
Improve the profitability of our company.

Environmental Guidelines

- (1) With our actions each of us should be a role model for others - our environmental guidelines are binding for all.
We want:
- (2) To pollute the environment as little as possible with our production, while at the same time continuously improving the impacts and consumption of resources.
- (3) To improve environmental protection and our environmental management practices through further training and qualification.
- (4) Assess the impacts on the environment of each new activity, each new product and each new process within the framework of the decision-making process and improve the total environmental performance.
- (5) Evaluate the impacts of each new activity on the local surroundings, confirm these by means of internal and external monitoring and discuss them with the neighbours.
Strive for an improvement in environmental standards on a voluntary basis that goes beyond statutory regulations and provide information about our environmental protection activities in an open dialogue.

Occupational Health and Safety Guidelines

- (1) Every employee uses equipment, machines and working materials in accordance with the designated purpose, avoiding hazardous movements and irritation from materials.
- (2) Every employee avoids dangers through the appropriate use of the personal protective equipment that is available and compliance with the regulations.
- (3) Every superior is a role model and motivates his or her employees to behave in a safe manner.
- (4) We want:
To continuously reduce the accident-related illnesses of our employees by the assessment of planned processes and practised procedures and help them to maintain their health with preventive measures.
- (5) Every superior is responsible for health and safety in his or her area of responsibility.
- (6) We want:
To improve the safety standards within the company and reduce workplace pollution together with the company management, works council, company medical officer, safety specialist and safety officer.

Energy Guidelines

We strive to achieve a proportionate reduction in our energy consumption over the long term and increase our energy efficiency in a continuous improvement process.

To this purpose we will regularly check that

- (1) the requisite financial and structural preconditions are guaranteed;
- (2) the employees concerned are integrated into the implementation and design of the energy management system and responsibilities are defined;
- (3) relevant legal obligations and other requirements are taken into account;
- (4) energy aspects / energy data are regularly determined and verified;
- (5) programs which promote energy efficiency are correctly introduced and implemented;
- (6) the results are measured and verified by a regular audit.